

Parma Zouk Marathon

Terms and Conditions

By purchasing a pass and/or attending the Parma Zouk Marathon, you acknowledge that you have read, understood, and agreed to the following Terms and Conditions.

1. Image and Media Release

By attending the Parma Zouk Marathon, you acknowledge and agree that photographs, videos, and other audiovisual recordings may be taken during the event.

You grant the Parma Zouk Marathon organization permission to use your image, likeness, and appearance in photographs, videos, and other media captured during the event for promotional, marketing, social media, website, advertising, and communication purposes related to the event and its future editions.

2. Respect, Inclusion, and Anti-Discrimination Policy

Parma Zouk Marathon is committed to providing a welcoming, respectful, and inclusive environment for all participants.

Any form of discrimination, harassment, intimidation, or disrespectful behavior based on, but not limited to, gender, gender identity, sexual orientation, nationality, ethnicity, race, religion, age, disability, physical appearance, or personal background will not be tolerated.

If the organization receives a complaint regarding discriminatory, harassing, threatening, or otherwise inappropriate behavior, the organization reserves the right to review the situation and, when deemed appropriate, require the person responsible to leave the event.

Depending on the seriousness of the situation, removal may be immediate and no refund will be provided.

3. Refund Policy

All pass purchases are final.

Parma Zouk Marathon does not provide refunds when a participant is unable to attend the event for personal reasons or for circumstances that are not the responsibility of the event organization.

This includes, but is not limited to, illness, injury, travel problems, transportation cancellations or delays, visa issues, work commitments, personal emergencies, changes of plans, or any other circumstance preventing the participant from attending.

4. Pass Transfers

Although passes are non-refundable, participants may transfer their pass to another person.

- A **Leader Pass** may only be transferred to another Leader.
- A **Follower Pass** may only be transferred to another Follower.

The new participant must comply with all Parma Zouk Marathon Terms and Conditions.

The organization must be informed of the transfer so that the participant information can be updated accordingly.

5. Pool Party Dress Code

Being topless is not permitted during Parma Zouk Marathon pool parties, whether during daytime or nighttime activities.

All participants are expected to wear appropriate swimwear or clothing while attending pool-related activities.

6. Food and Beverages at Villa Ghia

Participants staying at Villa Ghia are not permitted to consume food or beverages inside the bedrooms.

Water is the only beverage permitted inside the rooms.

Participants are expected to respect the property, accommodation rules, shared spaces, and facilities throughout their stay.

7. Personal Belongings and Lost Property

Participants are responsible for their own personal belongings throughout the event.

Parma Zouk Marathon, its organizers, staff, collaborators, venues, and accommodation partners cannot be held responsible for lost, forgotten, damaged, or stolen personal items.

We strongly recommend keeping valuable belongings secure and taking care of everything you bring to the event.

8. Event Schedule and Program Changes

The event schedule is subject to change.

The organization reserves the right to modify the program, including DJ schedules, performance times, pool activities, meal times, party schedules, and other activities, whenever such changes are considered necessary for the smooth operation and overall quality of the event.

Such changes may be made without prior notice.

The publication of a schedule does not constitute a guarantee that a particular DJ, activity, or part of the program will take place at the exact originally announced time.

9. Payments

Passes may be purchased directly through the official Parma Zouk Marathon website using accepted credit or debit cards.

Payment by bank transfer may also be available upon request. Participants wishing to pay by bank transfer must contact the organization directly to receive the necessary payment instructions.

A booking or registration will only be considered confirmed once the required payment has been successfully received.

10. Accommodation and Single Room Requests

Accommodation is optional and may be included in certain pass categories, depending on the option selected at the time of purchase.

Requests for a single room must be made directly to the Parma Zouk Marathon organization and are subject to availability and any applicable additional costs.

A single room is not guaranteed unless expressly confirmed by the organization.

11. What Is Included in the Pass

Unless otherwise specified for a particular ticket category, Parma Zouk Marathon passes include access to:

- The Parma Zouk Marathon;
- Pool party activities;
- Meals provided as part of the official event program.

Accommodation may be included in your pass depending on the ticket option selected at the time of purchase.

Participants may also choose to arrange their own accommodation at a location that is not indicated, recommended, or provided by the Parma Zouk Marathon organization.

If you choose a pass without accommodation, or decide to stay at a different location, all accommodation arrangements and related costs will be your own responsibility.

Any additional services, upgrades, transportation, personal expenses, or services not expressly listed as included in your selected pass remain the responsibility of the participant.

12. Acceptance of These Terms

By purchasing a Parma Zouk Marathon pass, registering for the event, receiving a transferred pass, or attending the event, you confirm that you have read, understood, and accepted these Terms and Conditions.

The Parma Zouk Marathon organization reserves the right to update these Terms and Conditions when reasonably necessary for the organization, safety, or operation of the event.

This document is intended as the event's general Terms and Conditions. Applicable mandatory consumer protection and other legal rights remain unaffected.